



MBOT Code of Ethics

for Technologists and Technicians

MALAYSIA BOARD OF TECHNOLOGISTS

CODE OF ETHICS

For Technologists and Technicians

1.0 PREAMBLE

A Code of Ethics is a written collection of principles, values, standards, behavior, and relationships that an organization considers significant and believes are fundamental to its successful operation. The Code of Ethics enumerates those standards and values that make an organization remarkable and that enable it to stand out from similar organizations. It is adopted by an organization to reflect the system that is present in the organization.

A professional system has to be complemented by a Code of Ethics in order to protect and uphold the chosen profession, registered professionals, organization and clients. Through the adoption of a Code of Ethics, everyone in the organization is clear on the mission, values and guiding principles of the organization. It also provides registered members with an outline of the rules that exist, from a regulatory and law-enforcement standpoint and how to act in the grey areas of value-based ethics.

2.0 INTRODUCTION

Malaysia Board of Technologists Code of Ethics reflects the commitment that all registered professionals make to high standards of competency and ethics. The Code of Ethics benefits and protects the public, provides standards for delivering services, knowledge, and advances professionalism among the Board's registrants. Compliance with the Code of Ethics is a requirement of registration and help promote integrity among registrants. Violations of the Code of Ethics may subject a Malaysia Board of Technologists professional to disciplinary action.

The Malaysia Board of Technologists is assisted by the Act, Fee and Professional Practice Committee in matters pertaining to the professional ethics and conduct of registered technologists and technicians; responsible to hear and determine disputes relating to professional conduct or ethics of registrants.

The Malaysia Board of Technologists shall protect the technologist and technician professional system by;

- *Ensuring only registered persons provides technology services.*
- *Investigating all complaints brought to it against registered person or technology consultancy practice.*
- *Conducting disciplinary hearing for complaints with prima facie case.*
- *Taking action against registered person pursuant to Section 27(1).*
- *Issuing Notification, Guidelines, and Circular as benchmarks for quality of service in the technology profession.*

3.0 CODE OF ETHICS

In exercise of the powers conferred by Section 6(1) of the Technologists and Technicians Act 2015 [Act 768], Power of the Boards, the Malaysia Board of Technologists determines the Code of Ethics of registered person as stated herein below. This Code of Ethics is sequence to Part IV, Suspension, Cancellation of Registration, etc., Section 27(1) of the Technologists and Technicians Act 2015 [Act 768].

Section 27(1) stated that;

Subject to subsection (3), the Board may make any of the orders specified in subsection (2) against a registered person under any of the following circumstances:

- (a) if he is convicted of an offence involving fraud, dishonesty or corruption in Malaysia or elsewhere;*
- (d) if his registration under this Act has been obtained by fraud or misrepresentation;*

- (e) if his qualification has been withdrawn or cancelled by the authority through which it was acquired or by which it was awarded;*
- (g) if he is found to be incapable or no longer able to perform his professional duties effectively;*
- (i) if he is found by the Board to have contravened or failed to comply with this Act or any regulations made under this Act;*
- (k) if he is found guilty by the Board of any act or conduct which in the opinion of the Board is infamous or disgraceful; or*
- (l) if he fails to discharge his professional duties with due skill, care and diligence.*

The Malaysia Board of Technologists Code of Ethics require registrants to comply with;

3.1 Professionalism

3.1.1 A registered professional must treat people, prospective business, fellow professionals, and others with dignity, courtesy, respect, and without negligence. must comply with the laws, rules, and regulations governing professional services, and strive for the health, safety and welfare of the public.

3.1.2 A registered professional shall treat all persons fairly and with respect and embrace equality of opportunity, diversity and the elimination of discrimination from the services provided.

3.1.3 A registered professional may not intentionally or recklessly participate or assist in another person's violation of accepted standards or the laws, rules, or regulations governing professional services. Behavior which is disrespectful, discriminatory or harassing in nature has no place in the work environment and will not be tolerated.

3.1.4 A registered professional must keep confidential and may not disclose any non-public personal information about any prospective, current, or former client, except that the member may disclose information. Act in accordance with the principles of sustainability, and prevent avoidable risk to both physical and legislation, adverse impact on the environment and society.

3.2 Integrity

3.2.1 A registered professional must perform professional services with integrity and uphold virtuous moral behaviours. Integrity demands honesty and trustworthiness, which may not be subordinated to personal gain or advantage.

3.2.2 A registered professional shall be objective and truthful in making professional reports, statements and testimonies. A member shall include all relevant and pertinent information in such reports, statements, or testimonies, which should bear the date indicating when the information was current. A member shall only release public statements in an objective and truthful manner.

3.2.3 A registered professional shall avoid where possible real or perceived conflict of interest, and advise affected parties when such conflicts arise. A member shall reject bribery and all forms of corrupt behavior, and make positive efforts to ensure others do likewise.

3.3 Competence

3.3.1 A registered professional shall not falsify their qualifications or permit misrepresentation of their associates' qualifications. A member shall not misrepresent or exaggerate his responsibility in or for the subject matter of previous and current experience. A member shall not misrepresent relevant facts concerning employers, employees, associates, joint ventures', or past accomplishments.

3.3.2 A registered professional shall provide professional services with competence and only in his own area of competence, which means with relevant knowledge, skill and expertise to apply that knowledge and services. When the member is not sufficiently competent in a particular field to provide the professional services required under the engagement, the member must gain competence, obtain the assistance of a competent professional, limit or terminate the engagement, and/or refer the client to an authority. A member must make an effort to achieve and to fulfill the highest quality of work in his professional area.

3.4 Diligence

3.4.1 A registered professional shall provide professional services of relevance, including responding to reasonable client inquiries, in a timely and thorough manner. A registered professional shall act with due skill, care and persistence, including the proper planning for, and with proper regard accordance to professional standard.

3.4.2 A registered professional shall strive to enhance the reputation of his profession.

3.5 Benevolence

3.5.1 A registered professional shall provide works with sincerity, act and being kindness. Beneficence literally meant goodness or kindness.

3.5.2 A registered professional shall perform their professional services with a sense of sympathy and empathy to their clients and human rights. A prerequisite in fulfilling the jobs and services with sincerity will results in rose of the confidence and trust that has been established from their clients and the environments.

3.6 Strive to Perfection

3.6.1 A registered professional shall perform their duties and caring of continuous improvement from time to time of their knowledge and skills in order to increase their quality of works and services. The client's satisfaction shall demonstrate their quality of works and services.

3.6.2 A registered professional shall strive to perfection their professional environment, quality of services, and they support their colleagues and subordinates in the development of their professional skills offered by their employing organization.

3.6.3 A registered professional shall give fully and attentive commitment in every task given, learn the best practices employed in their respected area of services, and strive to employ all their professional competence in their professional activity.